

POLICY REGARDING SECRETARIAL SERVICES TO LEGISLATORS (APPROVED BY THE LEGISLATIVE COUNCIL NOVEMBER 1996)

SECRETARIAL SERVICE CONTRACT

The Legislative Assembly contracts with a secretarial service to prepare correspondence and envelopes, news releases, written testimony prepared by legislators for presentation to committees, and other miscellaneous documents for legislators. As a result of contracting for this service with a third party, the individual secretaries performing steno pool services are employees of the secretarial service and are not legislative employees.

SECRETARIAL SERVICE EMPLOYEE LOCATION

Secretarial service employees are located in a room in the northwest corner of the second floor of the legislative wing (west of the Senate balcony).

SECRETARIAL SERVICE HOURS

Secretarial services will begin the first day of the regular session and will be available each day the Legislative Assembly is in session. Secretarial services are available between 7:30 a.m. and 5:30 p.m. daily. The services conclude when the Legislative Assembly adjourns.

REQUESTS FOR SECRETARIAL SERVICE

Requests for secretarial service should be made to the onsite supervisor, not to individual secretarial service employees. The onsite supervisor manages the workload of each employee and assigns projects to individual secretaries under a "pool" concept. A legislator may not request a specific individual to prepare a project.

RESTRICTED WORK PROJECTS

Legislators may not request the secretarial service to prepare transcripts from committee hearing tapes;

however, the majority leader, on request of a committee chairman, may request the secretarial service to prepare transcripts of committee hearing tapes when the committee's minutes are not being prepared due to illness, disability, or absence of the committee clerk. Legislators may not request the secretarial service to prepare mail mergers, i.e., individually address a base document to individuals listed on a list of names and addresses, to more than [10/25/100] individuals.

TURNAROUND TIME FOR PROJECTS

The normal turnaround time for a project is 24 hours. ~~Within~~ Thus, the requesting legislator should receive a final product within 24 hours of making a request, you should receive a final product. Notwithstanding the 24-hour rule, if before noon on a Friday you request the typing of a press release of reasonable length, the final copy should be available by 5:00 p.m. Friday.

PROCEDURE FOR COMMENTS OR COMPLAINTS

Any comment or complaint relating to the services provided by the secretarial service should be made to the onsite supervisor. If the complaint is unresolved, ~~you the complainant~~ you the complainant should contact the chairman of the Employment Committee of ~~your~~ the appropriate house. The chairman of the Employment Committee will work with the secretarial service and the Legislative Council staff to resolve any complaint. Any comment or complaint concerning the contractual arrangements or policies related to the privatization of the steno pool may be submitted to the Legislative Council staff for presentation to the Legislative Management Committee during the following interim.